Etude de cas: AIR FRANCE – Plate-forme Corporate **AIRFRANCE**

The client:

Air France, France's main airline, together with its subsidiaries today employs 71,028 people. Training is crucial to this group of companies as it seeks to meet high maintenance standards and to improve the performance and skills of its employees. The group requires that its trainings cover a wide array of different job descriptions as well as the transversal needs of the group.

The issue:

➢ **Centralization vs. decentralization**
- Air France has its own company-wide LMS platform implemented by its HR department for the purposes of training Air France employees across the entire company
- All training catalogues and sign up procedures are decentralized and specific to each company department

➢ **Creation and management of content:**
- Outsourced creation of e-learning modules
- In-house creation of e-learning modules using MOS tools

➢ **Secure platform fully integrated into existing IT system**

Our solutions:

MOS Chorus

- **Complete and intuitive LMS and LCMS solution** that gives great control over training programs as well as great flexibility in terms of technical features
- **Multi-site platform**: each training group's content and participants can be managed independently (job type, languages…) and can have a personalized entry portal
- **Platform easily integrated into an existing HR managements system**: third-party security system (siteMinder), Single Sign-On, interfacing with SAP HR (updating and reporting on training data and progress)