

Case study: TNT

The client:

TNT EXPRESS is a leader on the French market of express transport of company packages and documents. The company has also made inroads into the delivery market for private customers. The number of technologies involved in the services offered by TNT Express is growing continuously as companies wish to have access to information regarding the location of their packages at all times through a scanning system.



The issues:

- Harmonization of the full range of IT tools such as tracking software and package scanning across the world
- The need for a training solution for TNT staff that can meet the training needs of an ever growing number of employees and that at the same time trains TNT staff on the company's IT tools letting them be even more reactive to client demands

Our solutions:

- **MOS Chorus** for its powerful capacity to generate online questionnaires through random question selection that would better evaluate the learners' progress
- **MOS Solo**, as a tool for the in-house creation of tailor-made e-learning courses, with tutor accompaniment
- **Hosting on a dedicated server at client premises** of the MOS Chorus platform