

# CASE STUDY: HI FLY



Hi Fly is a certified European air transportation company, based in Portugal, specialising in Wet Lease (leasing arrangement that includes an aircraft, complete crew, maintenance, and insurance) long course operations around the world. Their routes are primarily focused on Europe, the United States, South America, the Caribbean, the Middle East, Africa and Australia.

Hi Fly is a very well established private company and the largest dedicated to Wet Leasing across Europe.



## The issue

- Development and implementation of regular and mandatory training programs for the pilots and flight attendants who represent the majority of Hi Fly's staff
- Flight crew's great mobility

## The solution

Hi Fly selected **MOS – MindOnSite** and **Global Estratégias**, Demos Group subsidiary, to develop this project:

#### LMS / LCMS platform, adapted to both office-based and mobile users

• Functional configuration, graphical customisation and linguistic localisation of the platform

#### Training and content creation with Global Estratégias

- Face-to-face training of Hi Fly's internal team responsible for the creation and integration of training content
- Specific content creation, in collaboration with Hi Fly's team of experts

**Results**: Recently initiated, this project has an initial 3-year and involves all of Hi Fly's staff (400 users). There are 32 internal staff who have already been trained on how to administer and manage the platform.