

The Personnel Department of the Canton of Geneva is the authority in charge of human resource management. In terms of continuing education, the Department develops training and personal development activities based around the particular professional needs of the administrative employees of the Canton of Geneva. The Department also facilitates the internal mobility of the 6'671 administrative and technical employees of the Canton across different departments.



The issue

- The desire to introduce eLearning courses in addition to existing classroom-based courses
- The need for training following the introduction of super-users in charge of offering support for the Department's tutoring services
- Two types of training content:
 - standard office IT tools
 - IT courses developed in-house by the Department's Information Technology Centre

The solution

MOS Chorus: platform used by the Canton of Geneva since 2004 for the diffusion of its eLearning courses

- MOS Chorus's administrative functionalities such as tracking are widely used
- Complementarity of face-to-face and online trainings coupled with **tutoring** done by super-users

Interoperability : the Canton of Geneva chose ENI's Mediaplus eLearning courses on office IT tools which were then integrated into training courses on the MOS Chorus platform